



## **DHS POLICY**

Everyone has the right to take a vacation and vacation is a necessity. For this reason, it is our first priority to meticulously provide the suitable physical infrastructure of the accommodation facilities you serve to all our guests with and without disabilities, both in the rooms and in the indoor and outdoor general spaces, from the planning stage.

For the sustainability of disadvantaged guest satisfaction, the uninterrupted supply of appropriate personnel and the continuation of training and the follow-up of changing technological developments are also a priority for our facility.

We serve our disadvantaged guests with all our devotion, not only in their rooms, but also in all our service areas, to provide them with the comfort of their homes, with our staff who have received training on equal terms and with the understanding of service for everyone.

Our priority is to make the disadvantage in physical areas accessible for the comfort and convenience of our guests by adopting a management approach that adopts the philosophy that the disadvantage is not in the person but in the physical area.

Since we believe that all citizens should have the right to work, whether they are disadvantaged or not, our disadvantaged personnel are also employed in our facility.

In this context, our disadvantaged awareness policy is to remove the obstacle in front of the holiday on equal terms for everyone.

**FİKRET FIRAT KÜÇÜKTEZCAN**  
**GENERAL MANAGER**