

Pandemi interwiev

Could you please tell us about you and your company?

My name is Efgan Duran, I am the vice president of Baia Group Hotels and General Manager of the two Antalya located hotels Baia Lara which is very well known by most of our customers and Baia Kemer Club the newest member of our brand. Baia Lara is hosting since 2009 and Baia Kemer Club plans to welcome first customers this season if the World hopefully get over the pandemic situation before the season ends. Other Baia Hotels are Baia Bodrum on beautiful Gündoğan Bay of the Aeagean Coast, Monte Baia the Ski Resort in Uludağ which is the most famous Ski Center in Turkey and Baia Bursa, a centrally located city hotel in Historical Bursa City which is also the headquarter of Sönmez Holding.

Do you have any changes in your hotels since last season?

Yes, we have fully renovated our Antalya based Hotels, Baia Lara and Baia Kemer Club this winter.

Actually last year in Baia Lara we have started to renovate partly the public areas and the winter past we have renovated all the rooms including the bathrooms... no longer bathtubs but shower tray instead... and as for the public access we constructed a new 9 slides aquatower with over 40 aquatoys like splash guns, mini waterfalls, water baskets and etc. in a 600 square m2 aquapool and next to it a 200 square meters adult pool to help to freshen also the adults as the kids enjoy aquapark right in front of the parents's eyes. Also the SPA Center is fully renovated in Baia Lara in order to assure some more privacy for our customers.

And in Baia Kemer Club, after we took over the property we changed pretty much everying, exept the Nature, to hang the Baia Brand on it. We started with the infrastructure like fire installation, mechanical installation, electric installation, rain drainage and waterproofing of the rooms, roof repairs, walkways, cold storage rooms, water tanks, the mechanical rooms of the pools and so on... and we have also renovated all the rooms the whole concept including the bathrooms, the public areas like restaurants, reseption, SPA, fitness, all the restrooms... than we have changed all chairs, tables and sunloungers... so, in short we have a brand new property in Kemer, which I think offers the best nature in Antaya.

Sounds very nice... Well since the agenda is unfortunately pandemic, which measures do you plan to take if the Gates are open again for airways.

Oh yes, we think we have already some advantegous comparing to some of the competitors... for instance we dont have bathtubs, we dont have carpet flooring in the rooms, we are already working with quality management standards for many years, we are regularly checked by an european health & safety company. Alongside with those advantageous currently we are working on more measures with our teams... besides that Turkish Ministry of Culture and Tourism is about to declare the new

standards for the Hotels. since the social distancing is the main subject, for example we worked on the hotels' sheet plans to understand how many sun loungers we can lay by the pools and on the beach considering the social distancing measures... we did the same thing for the restaurants and bars... so now we know our capacity for how many customers we can serve after pandemi... we are also working on to change the open buffets to transperant corner kitchens and since we are in construction we plan to change the public doors including restrooms doors to non touch doors or to labyrinth accesses in order to avoid the contamination in public areas. As soon as we agreed on the measures must be taken we will announce to our partner tour opertors and on social media in details.

<https://www.facebook.com/BaiaLaraHotel/videos/274753367015755/>

https://www.instagram.com/tv/B_9pORYpe5f/?igshid=gesdt6iykf35